

Item: 13

| REPORT CLASSIFICATION | ✓ | CATEGORY OF PAPER | ✓ |
|--------------------------------|---|--------------------------|---|
| Official | ✓ | Proposes specific action | |
| Official: Sensitive Commercial | | Provides assurance | ✓ |
| Official: Sensitive Personal | | For information only | ✓ |

BOARD

03 JUNE 2025

Report Title:

**North East & North Cumbria (NENC) ICB:
Integrated Delivery Report April 2025**

Purpose of report

The NENC Integrated Delivery Report (IDR) provides an overview of quality and performance, highlighting any significant changes, areas of risk and mitigating actions.

The report uses published performance and quality data covering February 2025 for most metrics and March 2025 for others, unless otherwise specified. Finance data is for February 2025 (Month 11).

Key points

The executive summary of the report notes key changes from the previous report, other areas of note/risk and includes a dashboard that provides an overview of current objectives in 3 parts:

Part 1 - Recovering core services and improving productivity – national objectives 2024/25

Part 2 - NHS Long Term Plan and transformation – national objectives 2024/25

Part 3 – National safety metrics

The system oversight section includes an overview of CQC ratings, NHS Oversight Framework segmentation and a high-level overview of the ICB performance against the Oversight Framework metrics.

A broad range of metrics are reviewed and monitored through strategic programmes and through ICB oversight and contracting arrangements. Key updates are included in the delivery section of the report.

The report has been reviewed by a number of ICB Committees:

Finance, Performance and Investment Committee – circulated for information: May 2025 meeting stood down

ICB Executive Committee (8 May 2025) – comments/actions

The committee received the report for assurance.

Quality and Safety Committee (8 May 2025) – comments/actions

The committee received the report for assurance.

N.B. The June 2025 IDR report will incorporate metrics from the 2025/26 NHS operational planning framework and will feature a new updated format. Moving forward, monthly available metrics will be reported monthly and less frequently available metrics (i.e. quarterly and annual metrics) will be reported on a bi-annual basis.

Risks and issues

The overarching risk as detailed in the ICB risk register is failure to deliver the 2024/25 operational planning objectives; specific risks and issues are detailed within the report.

Assurances and supporting documentation

- Review by ICB Committees.
- Oversight framework being implemented across NENC.
- Actions being undertaken as highlighted in body of report.
- Further detailed actions available through local assurance processes.

Recommendation/action required

The Board is asked to receive the report for information and assurance.

Acronyms and abbreviations explained

- **AMR** - Antimicrobial resistance
- **CAS** – Central Alerting System
- **Caseness** - Caseness is the term used when a referral is assessed as being a clinical case. This is determined by the scores which are recorded using tools designed to measure anxiety and depression. If patients score above the clinical/non-clinical cut-off for anxiety, depression or both, they are classified as clinical cases.
- **C. Difficile** – Clostridium Difficile
- **CDDFT** – County Durham and Darlington NHS Foundation Trust
- **CNST** – Clinical Negligence Scheme for Trusts
- **CNTWFT** – Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust
- **CQC** – Care Quality Commission – independent regulator of health and social care in England
- **CYP** – Children and Young People
- **E.Coli** – Escherichia coli
- **FFT** - Friends and Family Test
- **FT** - Foundation Trust
- **GHFT** - Gateshead Health NHS Foundation Trust
- **GNBSI** – Gram-Negative bloodstream Infections
- **GP** - General Practitioner
- **HCAI** – Healthcare Associated Infections
- **IPC** - Infection Prevention and Control
- **MRSA** – Methicillin-resistant Staphylococcus aureus
- **MSSA** – Methicillin-sensitive Staphylococcus aureus
- **NCICFT** – North Cumbria Integrated Care Foundation Trust
- **NEAS** – North East Ambulance Service Foundation Trust
- **NENC** - North East and North Cumbria
- **NHCFT** – Northumbria Healthcare NHS Foundation Trust
- **NHS LTP** – Long Term Plan – the plan sets out a number of priorities for healthcare over the next 10 years, published in 2019.
- **NHS OF** – NHS Oversight Framework which outlines NHSE’s approach to NHS Oversight and is aligned with the ambitions set in the NHS Long Term Plan
- **NTHFT** – North Tees and Hartlepool NHS Foundation Trust
- **NuTHFT** – Newcastle upon Tyne Hospitals NHS FT
- **PSIRF** – Patient Safety Incident Response Framework
- **QIPP** – Quality, Innovation, Productivity and prevention – Large scale programme introduced across the NHS to ensure the NHS delivers more for the same funding
- **QRG** – Quality Review Groups
- **RCA** – Root Cause Analysis
- **Recovery (TTAD)**: A patient moves to recovery if their symptoms were considered a clinical case at the start of their treatment (that is, their symptoms exceed a defined threshold as measured by scoring tools) and not a clinical case at the end of their treatment.
- **RI TTAD - Reliable improvement (TTAD)**: A patient has shown reliable improvement if there is a significant improvement in their condition following a course of treatment, measured by the difference in their first and last score.
- **SI** – Serious Incident
- **SIRMS** – Safeguard Incident Risk Management System
- **SII - Slope index of inequality** – measure of social gradient ie difference in score between the least and most deprived IMD in NENC

- **SPC** – Statistical Process Control – An analytical technique which plots data over time, it helps us understand variation and in doing so guides us to take the most appropriate action.
- **SCC** - Strategic Co-ordination Centre
- **STSFT** South Tyneside and Sunderland NHS FT
- **STHFT** – South Tees Hospitals NHS FT
- **TEWVFT** – Tees, Esk and Wear Valleys NHS FT
- **TTAD**– Talking Therapies for Anxiety and Depression – NHS service designed to offer short term psychological therapies to people suffering from anxiety, depression and stress.
- **UEC** – Urgent and Emergency Care
- **YTD** – Year to Date

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| Sponsor/Approving Executive Director | Jacqueline Myers, Chief Strategy Officer |
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| Date approved by Executive Director | May 2025 |
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| Report author | Claire Park, Strategic Head of Planning and Performance |
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| Link to ICP strategy priorities (please tick all that apply) | |
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| Longer and Healthier Lives | ✓ |
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| Fairer Outcomes for All | ✓ |
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| Better Health and Care Services | ✓ |
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| Giving Children and Young People the Best Start in Life | ✓ |
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| Relevant legal/statutory issues | |
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| Note any relevant Acts, regulations, national guidelines etc | |
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| Any potential/actual conflicts of interest associated with the paper? (please tick) | Yes | | No | | N/A | ✓ |
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| Equality analysis completed (please tick) | Yes | | No | | N/A | ✓ |
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| If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken? (please tick) | Yes | | No | | N/A | ✓ |
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| Essential considerations (must be completed) | |
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| Financial implications and considerations | N/A |
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| Contracting and Procurement | N/A |
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| Local Delivery Team | N/A |
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| Digital implications | N/A |
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| Clinical involvement | N/A |
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| Health inequalities | N/A |
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| Patient and public involvement | N/A |
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| Partner and/or other stakeholder engagement | N/A |
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| Other resources | N/A |
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